**Usability and Experience**

**Feedback Survey**

Respondent Information

| Forename |  |
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| Surname |  |

Satisfaction Rating Table

For each row, please insert one “X” in the column that best describes your experience with the application.

| **Aspect** | **Very**  **Dissatisfied**  **(1)** | **Dissatisfied**  **(2)** | **Neutral**  **(3)** | **Satisfied**  **(4)** | **Very**  **Satisfied**  **(5)** |
| --- | --- | --- | --- | --- | --- |
| Speed of launching the app |  |  |  |  |  |
| Speed of using the application |  |  |  |  |  |
| Ease of signing in to the app |  |  |  |  |  |
| Ease of registering new account |  |  |  |  |  |
| Ease of login out from the app |  |  |  |  |  |
| Ease of exiting the app |  |  |  |  |  |
| Ease of updating logged-in users BMI |  |  |  |  |  |
| Ease of managing the user-records in areas such as:  creating, reading, editing and deleting |  |  |  |  |  |
| Ease of calculating calories of available food options |  |  |  |  |  |
| Ease of converting between metric andimperial measures |  |  |  |  |  |
| Navigating throughout the application |  |  |  |  |  |
| Redability of application’s contents |  |  |  |  |  |
| Resolution (size) of application |  |  |  |  |  |
| Error message clarity |  |  |  |  |  |
| Overall satisfaction |  |  |  |  |  |

### General Usability Questions

**First Impressions**

* What are your first thoughts when you see the app's main screen?
* Is the purpose of the app clear from the start?
* How easy or difficult is it to understand what to do next?

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**Navigation and Layout**

* How easy is it to navigate through the app?
* Can you find the main features (user records, imperial/metric conversion, calorie calculator) easily?
* Did you encounter any difficulties in finding specific functions?

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**Visual Design**

* How do you feel about the overall design and aesthetics of the app?
* Are the fonts, colors, and layout pleasing and easy to read?
* Is there anything visually distracting or confusing?

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**Error Handling and Feedback**

* Have you encountered any error messages? Were they helpful?
* How does the app respond when you make a mistake or input incorrect data?
* Is the feedback (success or error messages) timely and clear?

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### Specific Feature Questions

**Registration and Login**

* Was the registration process straightforward and intuitive?
* Did the form validation work as expected?
* How was your experience with logging in? Any issues or confusion?

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**Notes Management**

* How easy is it to create, read, edit, and delete notes?
* Is the notes interface intuitive and easy to use?
* Are the options and functionalities for managing notes clearly visible and accessible?

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**Metric to Imperial Conversion**

* How straightforward is the process for converting metric to imperial units?
* Is it clear how to use the conversion feature?
* Did the results meet your expectations?

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**Calorie Calculation**

* How easy is it to navigate to and use the calorie calculator?
* Is it simple to select food items and input their quantities?
* Are the results of the calorie calculations easy to understand and accurate?

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### User Experience Questions

**Overall Satisfaction**

* How satisfied are you with your overall experience using the app?
* What did you like most about the app?
* What did you dislike or find frustrating?

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**Ease of Use**

* How would you rate the ease of use of this app on a scale of 1 to 10?
* Were there any moments where you felt stuck or unsure of what to do next?
* Is there any feature or aspect of the app that seemed unnecessary or overcomplicated?

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**Suggestions for Improvement**

* What features or functionalities do you think are missing from the app?
* Do you have any suggestions for improving the user interface or user experience?
* If you could change one thing about the app, what would it be?

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**Performance and Reliability**

* Did you notice any lag or performance issues while using the app?
* How reliable was the app during your testing? Did it crash or behave unexpectedly?
* Were there any loading times that seemed too long or disrupted your experience?

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### Task-Based Questions

**Completing Specific Tasks**

* Can you register a new account and log in without assistance?
* Can you create, edit, and delete a note? How easy was it to do this?
* Can you perform a metric to imperial conversion for a given unit?
* Can you calculate the total calories for a meal using the calorie calculator? How intuitive was this process?

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**Scenarios**

* Imagine you need to quickly jot down a note while on the go. How does the app perform in this scenario?
* If you’re using the app to convert units while cooking, is it fast and efficient?
* For a fitness enthusiast tracking their food intake, how useful and user-friendly is the calorie calculator?

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### Demographic and Contextual Questions

**User Background**

* What is your familiarity with using mobile apps for note-taking or unit conversion?
* How often do you use similar apps, and which ones do you use most frequently?
* What kind of device are you using to test this app (e.g., smartphone, tablet)?

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**Context of Use**

* In what environment or situation do you envision using this app most often?
* How well does the app fit into your daily routine or specific needs?
* Are there any specific contexts where you think the app would be particularly helpful or not useful?

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### Follow-Up Questions (Optional)

**Final Thoughts**

* Would you recommend this app to others? Why or why not?
* How likely are you to continue using this app after this testing session?
* Do you have any additional comments or thoughts about your experience?

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